

**WHEREAS,** the **Santa Clara County Public Safety Communications Dispatchers** play an essential role in protecting human life and property by linking the public with law enforcement agencies, fire departments and emergency medical transport providers within our community; and

**WHEREAS,** the **Santa Clara County Public Safety Communications Dispatchers** perform their duties in a diligent, caring and professional manner while enduring shift work and receiving hundreds of emergency calls daily, which they quickly answer, evaluate and dispatch with the appropriate emergency response; and

**WHEREAS,** the **Santa Clara County Public Safety Communications Dispatchers** provide equal access to emergency services to all callers, including those who do not speak English or are hearing impaired; and

**WHEREAS,** the **Santa Clara County Public Safety Communications Dispatchers** efficiently coordinate emergency services for both man-made and natural disasters to ensure the health and safety of our community; and

**WHEREAS,** the **Santa Clara County Public Safety Communications Dispatchers** provide callers reporting medical emergencies with appropriate physician-approved medical instruction while help is on the way; and

**WHEREAS,** the **Santa Clara County Public Safety Communications Dispatchers** have maintained accreditation by the National Academies of Emergency Dispatch since 2002 for the Santa Clara County Communications Department as a “Center of Excellence;”

**NOW, THEREFORE, BE IT RESOLVED** that the Board of Supervisors of the County of Santa Clara, State of California does hereby proclaim the week of April 12 through April 18, 2009 as

## *Communications Dispatchers Week*

**PASSED AND ADOPTED** this Seventh Day of April, 2009 by unanimous vote.

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Donald F. Gage  
Supervisor, District One

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Liz Kniss, President  
Board of Supervisors

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George Shirakawa  
Supervisor, District Two

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Dave Cortese  
Supervisor, District Three

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Ken Yeager  
Supervisor, District Four

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Attest: Maria Marinos  
Clerk, Board of Supervisors